

RICHMOND FOOTBALL CLUB

2010 Membership Terms & Conditions



Following are the terms and conditions of a Richmond Football Club membership. Benefits and conditions of membership are subject to change and are at the discretion of the Richmond Football Club.

Membership Terms

(1) The Richmond Football Club membership card remains the property of Richmond Football Club. Membership cards may not be sold, exploited for commercial use, or used for promotional purposes or campaigns without the express written permission of Richmond Football Club.

(2) Memberships are non-refundable and member benefits non-transferable. Once a membership has been purchased, Richmond Football Club is under no obligation to provide a cancellation or refund. Requests for refunds may only be considered in exceptional circumstances.

(3) Entry to games is strictly subject to capacity. Membership holders are not guaranteed entry to games except where a reserved seat has also been purchased.

(4) It is the responsibility of the member to notify the Club should their details change, including the issuing or withdrawal of concession status; member contact details; or any relevant information that could affect their membership with Richmond Football Club.

(5) The membership fee is for one AFL season. The fee will not be reduced for new applicants wishing to join at any point once the season is underway.

(6) All membership prices for season 2010 are GST inclusive.

(7) The AFL membership cut off date is *30th June 2010*. Any membership purchased after 5pm on this date will not be eligible to access finals tickets.

(8) 2009 Richmond Football Club members may renew the same package they had for the 2009 season over the telephone using the IVR automated phone service or online. By renewing over the phone or online, you are accepting the terms and conditions of Richmond Football Club membership.

(9) The Club cannot accept any responsibility for membership cards that are lost, stolen or destroyed. Lost or stolen membership cards can be reported to Member and Supporter Services on 1300 RICHMOND (1300 742 466) and will incur a replacement fee of \$15. Replacement cards cannot be issued on game day.

(10) Richmond Football Club reserves the right to refuse an application. The Club also reserves the right to suspend or cancel a membership, without refund, to any member in breach of these terms and conditions.

Category Definitions

Family Membership

(1) Family membership consists of two adults and up to two juniors (under 15 years of age as at 1st January 2010). Additional children under 15 years of age will be required to purchase an individual junior membership.

Concession

(2) The following concession card holders are eligible to purchase a concession membership: Pension card (aged/single parent/disability); Student card (full-time) or enrolment papers confirming full time status; or Veteran Affairs card.

Health Care or Health Benefit cards do not qualify. Concession identification must be produced at the time of membership purchase and when attending games.

Please note that all junior members who have turned 15 since the 2009 season will automatically be upgraded to concession members.

Junior

(1) To be eligible for a junior membership, children must be under 15 years of age as at 1st January 2010. Children over 4 years of age will need to obtain a junior 11 or 17 if they wish to be eligible to purchase finals tickets. Member and Supporter Services may request proof of age identification (copy of birth certificate or passport etc).

Reserved Seats

(1) Richmond reserved seat holders from 2009 have until *2nd December 2009* to renew their same reserved seats for 2010. After this date reserved seats will become available for general sale and cannot be guaranteed.

(2) Seating areas at the MCG and Etihad Stadium are subject to change. These are made upon consultation with the venue. The Club will endeavour to advise members of any changes.

(3) To minimise the number of vacant seats in the stadium, Richmond Football Club reserves the right to move a member two seats to the left or right within the same row without contacting the member concerned.

(4) The AFL may classify a match as a 'reserved seat ticket' event or 'fully ticketed'. In this case anyone wishing to attend this match will be required to reserve a seat to gain entry. Pre-booking of seats incurs additional match booking fees that go directly to the ticketing agent. For matches where there is a high demand for reserved seating it is recommended that members reserve a seat in advance.

(5) Members can upgrade to a daily reserved seat through the following ticketing agencies:

MCG - Ticketek - 132 849 or www.ticketek.com.au

Etihad Stadium - Ticketmaster - 1300 136 122 or www.ticketmaster.com.au

Skilled Stadium - Ticketmaster - 1300 136 122 or www.ticketmaster.com.au

Country/Interstate 5

(1) Country/Interstate 5 members must live more than 120km from the Melbourne GPO and be over the age of 15 years.

(2) Members must nominate to attend interstate Richmond games by submitting the Interstate Ticket Nomination Form (this will be mailed with your membership pack or available at richmondfc.com.au). Phone nominations will not be accepted.

(3) Nominations must be received by Member and Supporter Services a minimum of four (4) weeks prior to the game you wish to attend. Nominations are accepted on a first in, first served basis.

Note: Due to limited ticket allocation, tickets to interstate games cannot be guaranteed.

AFL Club Support Members

(1) By nominating Richmond as your Club of support with the AFL, you are agreeing to become a member of Richmond Football Club and as a result, your personal details will be forwarded to the Club so that it may contact you for Club purposes.

(2) An AFL Absentee membership allows you to place your AFL membership number on hold for a season and allows you to return to the same membership status and number when your circumstances change. Please note that this does not hold your membership and Reward and Recognition status with Richmond Football Club.

Member Reward & Recognition Program

Designed to recognise members' loyalty, the Richmond Football Club Reward and Recognition program is based on the length of time members have held *consecutive* memberships with the Club based on the following principles:

Reward and Recognition Category	Members who held their membership with the Club for:
Richmond Member	1 year
Richmond Member	2 years
Bronze Member	3 - 4 years
Silver Member	5 - 9 years
Gold Member	10-24 years
Platinum Member	25 - 49 years
Yellow & Black Member	50 years or more

(1) Years of membership must be consecutive. Members must renew each season to retain their Reward and Recognition status. If you do not renew your membership for one or more seasons, you will commence as a first year member when you renew in future seasons.

(2) The Member Reward and Recognition program and its benefits are offered at the sole discretion of the Richmond Football Club.

(3) Reward and Recognition categories and benefits cannot be transferred.

2010 Toyota AFL Finals Series – Weeks 1 to 3

(Week 1 Qualifying / Elimination Finals; Week 2 - Semi Finals; Week 3 - Preliminary Finals).

Richmond Football Club match-access members (including Country/Interstate 5 members and MCC Tigers) are given priority access (over non members) to purchase a ticket to finals during the first three weeks of the finals series*.

AFL Finals Matches are administered by the AFL with the core advantage to Richmond Football Club members being a priority access period for the opportunity to purchase a ticket to the game* before the general public. The priority access period is also extended to members of the other competing Club.

Neither the Club nor its members have the same rights as they receive for the Home and Away games - 2010 reserved seat members will be unable to retain their annual reserved seat for the finals series.

To be eligible for finals tickets you must join as a member prior to 30 June 2010.

Note: These arrangements are subject to change.

*subject to participation

2010 Toyota AFL Grand Final

The sale of AFL Grand Final tickets is administered and managed by the AFL.

Tickets will be made available to Richmond Football Club members* on a priority basis depending on the membership type held.

The order of allocation of Grand Final Tickets to Richmond members* will be as follows:

Priority 1 (Guaranteed access) - Legends' Club, Richmond Executive, Players' Club, Locker Room, Social Club members and Grand Final Ticket Guarantee holders

Priority 2 - All remaining match access members and Silver AFL Club Support members

All finals information will be communicated to members in the lead up to the 2010 Finals Series and advertised nationally by the AFL.

To be eligible for a Grand Final ticket you must join as a member prior to 30 June 2010.

IMPORTANT: These arrangements are subject to change.

Please note that 'a ticket' includes standard reserved seating, restricted view reserved seating and standing room tickets.

*subject to participation

Privacy Policy

(1) Richmond Football Club recognises the importance of your privacy. Information collected will be stored and used in accordance with our Privacy Policy. [Click here](#) to view the Richmond Football Club Privacy Policy.

Disclaimer

Please note: All information was correct at the time of publish and is subject to change.