

# RICHMOND FOOTBALL CLUB

## Membership Refund Policy/Terms & Conditions



Memberships are non-refundable and members benefits non-transferable. Once a membership has been purchased RFC is under no obligation to provide a cancellation or refund. Requests for refunds may only be considered in exceptional circumstances.

Any person seeking a refund must do so in writing, addressed to the Membership and Supporter Operations Manager, PO Box 48, Richmond, VIC, 3121 or by emailing [membership@richmondfc.com.au](mailto:membership@richmondfc.com.au). All requests for refunds adhering to the Terms and Conditions below will be considered but not guaranteed.

### Terms and Conditions

1. Refunds will only be granted under exceptional circumstances or where the membership purchased does not provide the stated benefits in the relevant season membership literature.
2. All stock must be returned to Member and Supporter Services in original condition (including membership card/s) before refund is processed.
3. No refunds will be given if membership card has been used to attend games.
4. Approved refunds will be made to the payee's credit card. If required, a cheque will be issued.